

# Sharing Information in Hampshire

Putting the individual at  
the heart of all we do

Stephen Godfrey

Project Manager  
Hampshire CAF Project



Hampshire  
County Council



# Who is involved in the project?

## Main Partners

- Carers Together
- Alzheimer's Society
- HCHC
- NHS Hampshire
- Hampshire PFT
- HCC Adult Services
- Northgate
- Graphnet

## Other stakeholders

- Voluntary groups and individuals
- Other health trusts
- Other local authorities
- Other demonstrator sites
- Department of Health
- Various legal groups
- Other IT Suppliers



# Hampshire CAF project will put the individual at the heart of all we do

- Self-assessment and client-held records to help people take control
- Reduce the number of times an individual has to provide basic information
- Information available to health and social care professionals when it is needed
- Exploit new technologies to allow service users and carers to record their own assessments and develop their support plans



# Project Approach

- Service User-led development
- Partnership working & co-production
- Validation and evaluation
- Exploit existing technology
- KISS



# Service User Involvement

- Project Executive
- CAF Overview Group
- User/Carer involvement in development
- User testing of solutions
- Service user interviews – before and after



# Co-production

- Partnership working
- Integrated teams
- Shared information
- Shared vision for benefits
- Working with other DSPs and DH



# Validation and evaluation

- Project Assurance Team
- Benefits for all
- Project benefits
- DSP benefits
- Benchmarking
- Replicability report



# Exploit existing technology

- Hampshire Health Record (HHR)
- HPSN2 and N3
- Swift
- Healthspace
- ....then add some innovation

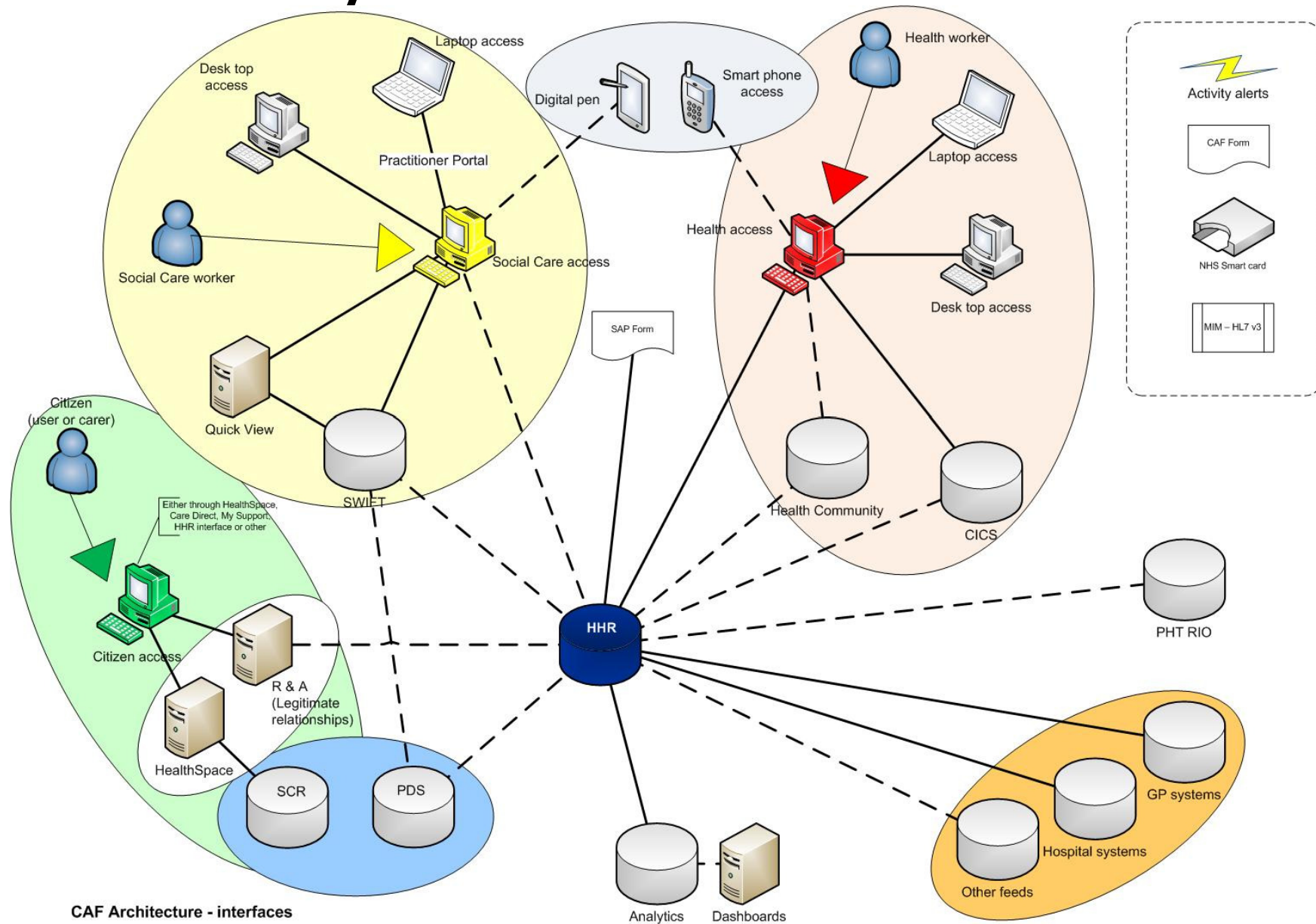


# Project Approach

- Service User-led development
- Partnership working & co-production
- Validation and evaluation
- Exploit existing technology
- **KISS – Keep It Simple, Stupid**



# System Interactions



# Personal Profile Pilot

My NHS Number

## Health & Social Care Personal Profile



### Personal information

This information is my personal property. It has been provided by me personally or by my representative to enable my needs and preferences to be recognised.

My preferred title

My preferred name

My last name

House name or number

My address, Street name

Town

County

Post code

My telephone number is

My mobile number is

My e-mail address is

My N.I. Number is



My date of birth is

My gender is

My ethnic background is

My faith / religion is

# Shared Information Form

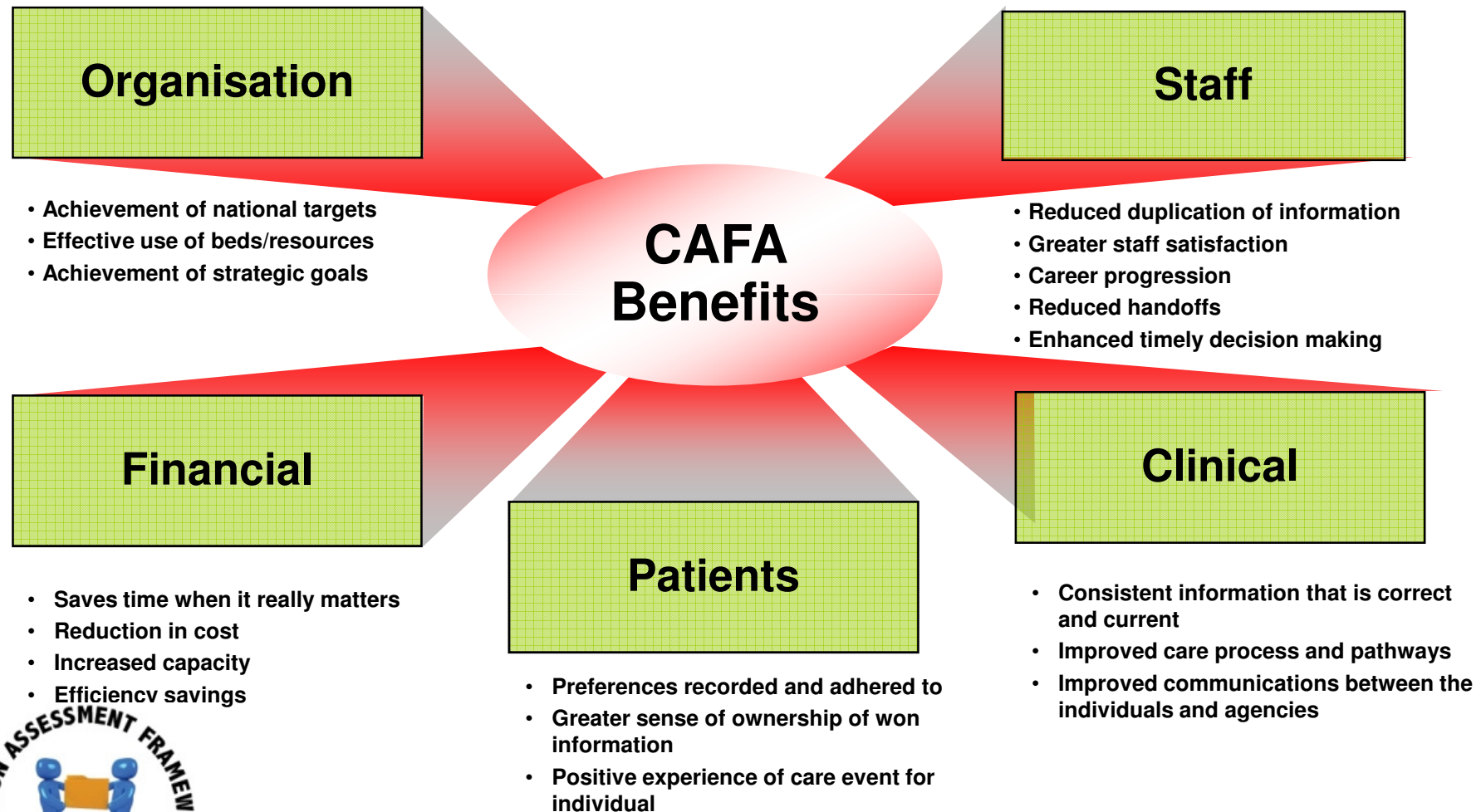
		<b>Shared Information Form</b>			
<b>My contact &amp; personal details</b>					
My preferred <input type="text"/>		Preferred Name <input type="text"/>		Last name <input type="text"/>	
First Name <input type="text"/>		Gender <input type="checkbox"/> Man <input type="checkbox"/> Woman		Other name (s) <input type="text"/>	
Date of Birth <input type="text"/>		My NHS number <input type="text"/>		<input type="text"/>	
House Name / Number <input type="text"/>		My address, Street name <input type="text"/>			
Town <input type="text"/>		County <input type="text"/>		Postcode <input type="text"/>	
Phone number <input type="text"/>		Mobile number <input type="text"/>			
Email address <input type="text"/>					
I would describe myself as (Ethnic Origin) <input type="text"/>			I would describe my religion / faith as (Religion/Faith) <input type="text"/>		
<b>Complete this section if this form has been completed with support or on your behalf</b>					

# Future CAF Pilots in Hampshire

- Older People with Mental Health
- Additional Information Sharing (Basingstoke MS OT)
- Citizens & Third Sector Access (Alzheimer's Soc + Partners)
- Learning Disability Respite
- Basingstoke Community Matrons
- Acute Hospital Discharge
- Acute Hospital Admission Avoidance
- Stroke Review Monitoring



# Anticipated benefits of CAFA



# What can possibly go wrong?

- Individuals will not share
- Legal barriers
- Resistance to changing ways of working
- Information is not common
- Resources – money & people
- Technology



# Questions

[stephen.godfrey@hants.gov.uk](mailto:stephen.godfrey@hants.gov.uk)

